



## **Certificate in Mediation**

2023/2024

### **About the Course**

The Certificate in Mediation at Griffith College is a Level 8, QQI validated Special Purpose Award and is recognised by The Mediators' Institute of Ireland (The MII).

The programme is not only relevant to those who wish to become a qualified mediator, but is of great benefit to anyone who manages people or situations and as such may require dispute resolution skills. Managers – whether that be HR or department heads for example, recruiters, Gardai, armed forces and those in the prison service are all examples of individuals who would come up against disputes on a regular basis. As such, having the skills to effectively mediate in a professional and impartial manner would be of great benefit.

The one semester Certificate in Mediation is run via blended learning meaning there is a combination of both online and in-class learning (with in-class lectures taking place at the weekends only to allow minimal disruption to the normal working day). The course takes place over 7 months (two semesters) from October to April,

The lecturers are experienced mediators, academics and conflict management trainers with many years' experience in both practice and training. The graduates of this programme will also hold MII (Mediators Institute of Ireland) recognition and the faculty will provide much pastoral care and career support. Upon completion of this course you will receive a Level 8 Special Purpose Certificate.

### **Benefits of the Course**

The overall aim of this award is to ensure that the learner will be a naturalised, confident, highly effective and self-reflective mediator with advanced knowledge of the principles of mediation and the mediation process.

By enabling participants to gain an in-depth understanding of the concepts and methods underlying the development and use of mediation, the programme seeks to actualise their ability to implement the skills to practice. Furthermore, the programme seeks to equip the graduate with an awareness of the impact of conflict behaviour on mediation, both from the mediator and third party perspective.

Teaching and assessment will emphasise the necessity of inherent emotional intelligence in this regard on the part of the mediator. It is sought to inculcate this by introducing the learner to both academic reading and structured self-reflection on the area.

Finally, the programme has the further objective of demystifying the law surrounding mediation in order that the learner may embark upon a career involving the use of mediation within their work place.



## Progression

The knowledge, skills and competencies developed in the area of mediation will be transferable to both further postgraduate studies and practice.

This is not confined to the area of law and dispute resolution but can transfer into business, social studies, community affairs, human resources, management and across any area of life where conflict may arise. Students who complete this programme will have a range of skills that will be attractive across sectors as a result of acquired skills such as critical thinking and evaluation, ability to self-manage and self-evaluate, independent learning, conflict management, communication, active listening and mediation. The skills acquired on this programme help graduates become a more effective communicator and resource in any workplace.

The mediation industry is becoming established in Ireland and the robust nature of this qualification will give a graduate a unique selling point as compared with other non-academic programmes designed to accredit mediators.

## Course Content

Module 1 Introduction to Mediation and Conflict  
Module 2 Mediation Ethics and Legislative Framework  
Module 3 Mediation in Practice

## Entry Requirements

Applicants will need a Level 7 QQI Major Award or Level 8 primary degree with a minimum 2:2 award.

Where applicants do not possess these entry requirements, but have experiential or other learning, their application will be assessed in relation to recognition of prior learning.

## Programme Fees

Please note: The fees quoted below refer to the academic year 2023/2024 Fees are subject to change from year to year. Fees for academic year 2022/2024 will be confirmed in due course.

These fees apply to Irish students and EU students living in Ireland. For international fees, please contact [international@griffith.ie](mailto:international@griffith.ie).

Total Fee: €3110\* (incl. Tuition €2750, Academic Admin €250, Student Learner Charge €60, QQI Award Fee €50)

***Please note: A minimum non-refundable deposit is required at the point of registration and in your final year of study you will be required to pay a stand-alone QQI Award Fee. Please see accompanying student fee information pack for further details.***