



Griffith College

Global Engagement Office Policy

Policy Number	GEO – 01.25–01
Policy Name	EU & Non-EU Hardship Policy

Purpose

This policy outlines provisions for learners who encounter financial difficulties while attending Griffith College.

Scope

This policy applies to all EU and non-EU learners studying on an academic programme at Levels 5, 6, 7, 8, and 9, English language learners, and learners taking a semester or year abroad with Griffith College across all campuses.

Responsibilities

Global Engagement Office, Learner Supports and Student Fees Office

- Ensure learners have adequate support in the event they encounter a period of financial hardship during their studies.

Policy

Griffith College recognises that its EU and non-EU learners may face financial difficulties during their studies. To protect its learners, the College has established a support and hardship mechanism to assist any learner it considers vulnerable due to changes in their financial circumstances.

As an independent provider, Griffith College does not receive State funding to support its learners in cases of financial hardship. Consequently, the College evaluates each support request on a case-by-case basis.

- Learners are encouraged to approach any College office, faculty, or department to make a financial hardship request. Requests can be submitted verbally in person, or in writing.
- All requests should be forwarded to the Director of Global Engagement.
- The Director of Global Engagement, or their nominee, will review each support request, with assistance from other departmental colleagues as necessary.
- All learners requesting financial assistance will meet with the Director of Global Engagement or their nominee.
- The Director of Global Engagement or their nominee will explore suitable support options for all legitimate requests. Support may include but is not limited to sustenance support, temporary accommodation, financial aid, and assisting the learner in returning to their home country.
- If a learner wishes to contest the outcome of a hardship request, they may put their issues in writing and email international@griffith.ie.